



Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

February 12, 2020

Gwendolyn Taylor
28103 Selkirk St.
Southfield, MI 48076

RE: 16852 Prevost St (240-403.6569)

Dear Ms. Taylor:

The Detroit Water and Sewerage Department (DWSD) would like to thank you for submitting a comment card to voice your concerns about your water account. We appreciate your feedback and look forward to assisting you with resolving any concerns that you may have.

On January 15, 2020, the above referenced account was entered into a payment plan agreement. Your current payment arrangements are \$32.21 per month for the next twenty four months plus the current bills. Please remember to make on time and full payments each month to avoid breaking the arrangement. If your arrangement breaks, you will be required to enter back into an agreement at 30% of your balance to avoid service interruption.

Thank you for being a valued DWSD customer.

Respectfully,

Kimberly Crowell

Kimberly Crowell
Customer Service Manager

Cc: Honorable Board of Water Commissioners