



DETROIT  
**Water & Sewerage  
Department**

Water Board Building  
735 Randolph Street  
Detroit, MI 48226

Customer Service  
Phone: 313-267-8000  
[www.detroitmi.gov/dwsd](http://www.detroitmi.gov/dwsd)

February 12, 2020

Mr. Eric Blount  
19521 Renfrew Rd  
Detroit, MI 48221-1884

**RE: 19521 Renfrew Rd**

Dear Mr. Blount:

The Detroit Water and Sewerage Department (DWSD) would like to thank you for submitting a comment card to voice your concerns about your water account. We appreciate your feedback and look forward to assisting you with resolving any concerns that you may have.

An Administration Hearing has been scheduled for Tuesday, February 25, 2020 at 1:30 p.m. to address your account concerns. The hearing will be held at the Department of Administrative Hearings located in the Coleman A. Young Municipal Center, 2 Woodward Ave Suite 1004, Detroit, Michigan 48226.

Please be mindful that the cases shall be called in a manner to achieve a timely and efficient management of the docket, taking into consideration testimony from the Detroit Water and Sewerage Department (DWSD) personnel and/or legal staff, and testimony from you and/or your representative(s). You may represent yourself at the Hearing proceedings or be represented by an attorney or other spokesperson that you choose.

Your feedback is greatly appreciated. Thank you for being a valued DWSD customer.

Respectfully,

*Kimberly Crowell*

Kimberly Crowell  
Customer Service Manager

Cc: Honorable Board of Water Commissioners