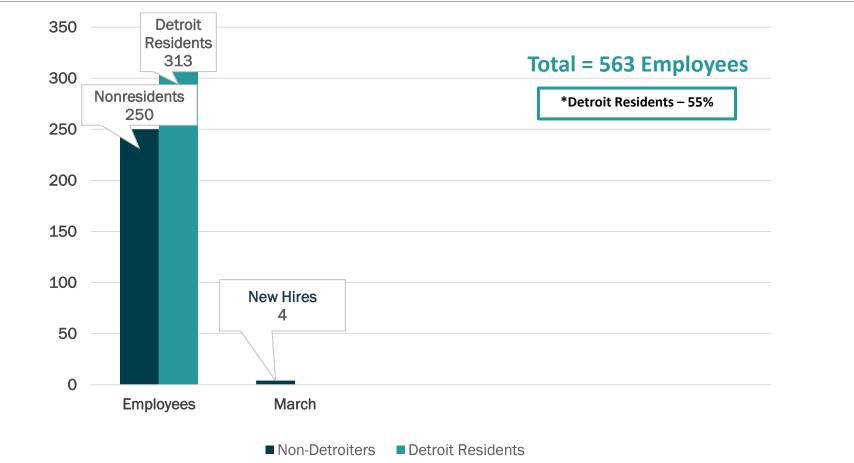
Human Resources/ Organizational Development Metrics





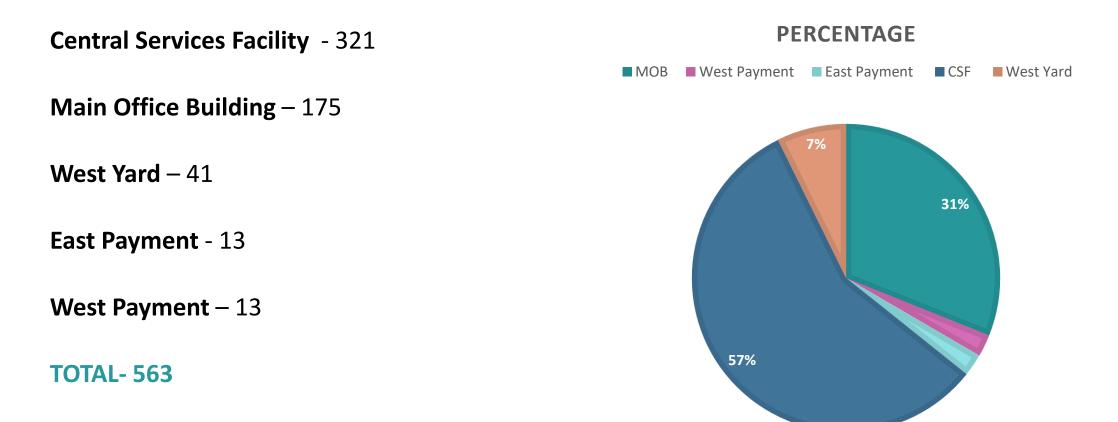
Full Time Employees



Content as of March 26, 2020



Number of Employees by Location



Content as of March 26, 2020



HR Updates

- 1. COVID-19 Update
- 2. Working from Home
- **3.** New Governmental FMLA/COVID-19 Policy April 1
- 4. Performance Management Planning Enhancing the Current Process
- 5. Negotiations On Hold (Teamsters/MBTC/AME)



Safety Initiatives – COVID-19

- 1. Conducting temperature checks, conducted by the Health Department, of all employees and visitors entering the CSF Building at the beginning of all shifts (Team Leaders trained as a backup)
- 2. Provided secure lockers and sanitation facilities for Meter Operations employees
- 3. Provided personal protective equipment (suiting, masks, gloves) for Meter Operations employees entering homes
- 4. Obtained additional vehicles from DPW to split up crews (social distancing while traveling)
- 5. Developed a verbal personal protective equipment disposal process for meter operations
- 6. Developed generalized guidelines on the disinfection and cleaning of fleet vehicles
- 7. Disinfected of surfaces such as door knobs, surfaces within restrooms, etc



Safety Initiatives – COVID-19

- 8. Provided hand sanitizer and Lysol spray to employees
- 9. Developed an all employee memo that outlined prevention components for illnesses, including the Coronavirus.
- **10**. Posted "Awareness" posters that reinforce prevention of illness
- 11. Developed a safety stand down document that managers will share with employees outlining prevention aspects for not only the Coronavirus but for the flu and other related airborne illnesses.