



DETROIT
**Water & Sewerage
Department**

Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

TO: Honorable Board of Water Commissioners

FROM: Matthew Phillips, Chief Customer Service Officer

DATE: 2/1/2021

RE: Susan Barrett, Chateaufort Cooperative

The Detroit Water and Sewerage Department conducted an account analysis of 1532-1534, 1547-49 and 1535-45 Chateaufort and found the following details.

We completed an analysis of the water usage during the periods Ms. Barrett requested we review. The analysis concluded the use of water occurred the same time each day on all three properties. When the reports and analysis were shared with Ms. Barrett she concluded these times of usage reflect the time of day the irrigation system is in use. She was satisfied with our analysis and no further action is required on this matter.

Based on our review and contact with Ms. Barrett, we do not recommend a bill adjustment at this time.

Respectfully,

Matthew Phillips
Chief Customer Service Officer