

September 10, 2021

Board of Water Commissioners
P.O. Box 32711
Detroit, MI 48232-0711

Re: Drainage charges at Morgan Waterfront Estates

Dear Sir/Madam:

On behalf of the Morgan Waterfront Homeowners Association (HOA), we are reaching out to you to secure information and detail on the outstanding water bill for drainage charges for our Homeowners Association. Our concern is the fairness and accuracy of the invoice submitted to us for the period of July, 2018 through June, 2021.

Charges for drainage within this community were billed directly by DWSD to the HOA, in lieu of direct billing to each individual homeowner. Each homeowner has a water & sewerage account with DWSD and beginning July, 2021 each homeowner is now being billed directly.

Our concern is simple: We respectfully are requesting detailed billing information in terms of how the assessed balance was determined; and what specific areas of our community are included in the billed amount? We understand that the charge is for impervious areas and have concerns of potential inaccuracies and overcharges in the billed amount. Although it has been requested, none of this information has been provided to us. We have been working with Brandi L. Neal, Collection Supervisor. She has provided us with past due account balances, but no detailed data or understanding of how this figure was determined.

We are not presently challenging the assessment. We understand the purpose and legitimacy of drainage charges. However, we believe that it is only fair and prudent, especially prior to the issuance of a special assessment on our homeowners, that we get this right and have an accurate determination of any outstanding charges.

We respectfully request that you task a specific member of the DWSD, who understands, administers and calculates drainage charges be assigned the responsibility to assist our board members understand the accuracy of this assessment; presently in the amount of \$157,643.18. We are not looking for a free pass; just dialogue and understanding.

We await your reply.

Very truly yours,

Wendy Hopkins-Forbers, President
Morgan Waterfront Homeowners Association