



# Detroit Water and Sewerage Department Meeting Minutes - Final Customer Service Committee

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Wednesday, August 7, 2019

2:00 PM

5th Floor Board Room, Water Board Building

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## Customer Service Committee Meeting

### 1. CALL TO ORDER

Commissioner Kinloch called the meeting to order at 2:01 p.m.

### 2. ROLL CALL

**Present:** 3 - Commissioner Jonathan Kinloch, Commissioner John Henry Davis and Mary Blackmon

### 3. APPROVAL OF AGENDA

Commissioner Kinloch requested approval of the agenda.

Information about the WAVE Golf Charity Open was added to the agenda.

**A motion was made by Commissioner Mary Blackmon, seconded by Commissioner Jane Garcia that the agenda be approved as amended. The motion carried unanimously.**

### 4. APPROVAL OF MINUTES

Commissioner Kinloch requested approval of the minutes of July 9, 2019.

**A motion was made by Commissioner Mary Blackmon, seconded by Commissioner Jane Garcia that the minutes be approved. The motion carried unanimously.**

### 5. PUBLIC PARTICIPATION

There were none.

### 6. COMMUNICATIONS

There were none.

### 7. UNFINISHED BUSINESS

#### A. Customer Flooding Update

Director Brown reported that the City is identifying ways to make a permanent solution for the Jefferson/Chalmers community.

**B. Drainage/Green Infrastructure Update**

No update to the report.

**C. [19-00230](#) Service Interruption**

**Sponsors:** Financial Services

**Attachments:** [Service Interruption Summary As of July 31 2019](#)

**This Communication or Report was received and filed.**

**8. NEW BUSINESS****A. [19-00221](#) CS Metrics**

**Sponsors:** Gabon

**Attachments:** [Metrics-7.31](#)

**This Communication or Report was received and filed.**

**B. Planning Calendar (17-0127)****9. OTHER MATTERS**

Donna Stallings with Water Access Volunteer Effort (WAVE) came to invite and ask for the Board's support to the WAVE's 13th Annual Golf Outing on September 9, 2019 at the Western Golf and Country Club. Ms. Stallings stated that WAVE's continued desire and mission is to raise funding to assist low income customers with their water bills. She also said it was an honor to have this partnership with DWSD.

Deputy Director Mobley thanked WAVE for all their work and support. Director Brown concurred.

**[19-00244](#) Flier - Charity Golf Open**

**Attachments:** [Flier](#)

**10. NEXT MEETING**

September 4, 2019

**11. ADJOURNMENT**

Commissioner Kinloch requested a motion to adjourn.

**A motion was made by Commissioner Mary Blackmon, seconded by Commissioner Jane Garcia that the meeting be adjourned. The motion carried by a unanimous vote.**

There being no further business, the meeting adjourned at 2:57 p.m.