



Detroit Water and Sewerage Department Meeting Minutes - Final Customer Service Committee

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Wednesday, May 6, 2020

1:15 PM

Customer Service Committee Meeting

United States (1): +1 206-462-5569 Meeting ID: 3159 87 6252

United States (2): +1 929-432-4463 Meeting ID: 3159 87 6252

United States Toll-Free (1): +1 855-552-4463

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1. CALL TO ORDER

Chairperson Blackmon called the meeting to order at 1:39 p.m.

2. ROLL CALL

Present: 4 - Chairperson Mary Blackmon, Commissioner Jonathan Kinloch,
Commissioner John Henry Davis and Commissioner Jane Garcia

3. APPROVAL OF AGENDA

Chairperson Blackmon requested approval of the agenda.

A motion was made by Commissioner John Henry Davis, seconded by Commissioner Jonathan Kinloch that the agenda be approved. The motion carried by a unanimous vote.

4. APPROVAL OF MINUTES

Chairperson Blackmon requested approval of the minutes of April 1, 2020.

A motion was made by Commissioner Jane Garcia, seconded by Commissioner Jonathan Kinloch that the minutes be approved. The motion carried by a unanimous vote.

5. PUBLIC PARTICIPATION

There was none.

6. COMMUNICATIONS

There were none.

7. UNFINISHED BUSINESS

There was none.

8. NEW BUSINESS

A. [20-0129](#) Customer Service Presentation

Sponsors: Phillips

Attachments: [BOWC May 6 2020 Customer Service Final V2.pdf](#)

B. Planning Calendar (17-0127)

Please refer to the CS presentation (20-0129) action plan.

9. OTHER MATTERS

There were none.

10. NEXT MEETING

June 3, 2020

11. ADJOURNMENT

Chairperson Blackmon requested a motion to adjourn.

A motion was made by Commissioner John Henry Davis, seconded by Commissioner Jane Garcia that the meeting be adjourned. The motion carried by a unanimous vote.

There being no further business, the meeting adjourned at 2:10 p.m.