



# Detroit Water and Sewerage Department

735 Randolph Street  
Detroit, Michigan 48226  
(313) 224-4704 Office  
dwsd.legistar.com

## Legislation Details (With Text)

**File #:** 17-0026      **Version:** 1      **Name:**  
**Type:** Policy      **Status:** Reported from Committee  
**In control:** Office of the General Counsel  
**On agenda:** 2/15/2017      **Final action:**  
**Title:** Draft Customer Service Charter  
**Indexes:** Customer Service Committee  
**Code sections:**  
**Attachments:** 1. DWSD Customer Service Committee Charter\_2016

Date	Ver.	Action By	Action	Result
2/7/2017	1	Customer Service Committee	recommended for approval	Pass

### Draft Customer Service Charter

#### Agenda of February 7, 2017

#### Item No. 17-0026

#### Title: Draft Customer Service Charter

#### Presenter: Richard Sulaka