



Detroit Water and Sewerage Department

735 Randolph Street
Detroit, Michigan 48226
(313) 224-4704 Office
dwsd.legistar.com

Legislation Details

File #: 17-0082 **Version:** 1 **Name:**

Type: Contract **Status:** Passed

In control: Information Technology and Services

On agenda: 5/3/2017 **Final action:** 5/3/2017

Title: The Board of Water Commissioners for the City of Detroit, Water and Sewerage Department authorizes the Director to grant an increase of \$1,250,000.00 in the contract price and an extension of three (3) years for Contract No. CS-1708, "Zipwire Automated Call Distribution (ACD) Call Center Management Solution" with Waterfield Technologies, Inc. (Consultant), and also authorizes the Director to take such other action as may be necessary to accomplish the intent of this vote.

Indexes: Finance Committee

Code sections:

Attachments:

Date	Ver.	Action By	Action	Result
5/3/2017	1	Board of Water Commissioners	approved	Pass
5/3/2017	1	Finance Committee	recommended for approval	Pass