



# Detroit Water and Sewerage Department

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## Legislation Details

**File #:** 19-0076      **Version:** 2      **Name:**

**Type:** Policy      **Status:** Approved  
**In control:** Office of the General Counsel

**On agenda:** 3/15/2019      **Final action:** 3/15/2019

**Title:** The Board of Water Commissioner for the City of Detroit Water and Sewerage Department approves the following Customer Service policies: 1.) Application for Service, 2.) Call Intake and Quality Assurance 3.), Credit, Refunds, and Adjustments, and 4.) Real Estate Closing, and authorizes the Director to take such action as may be necessary to effectuate the policies.

**Indexes:** Board of Water Commissioners

**Code sections:**

**Attachments:** 1. 500-CS-Application for Service-v.1, 2. 500-CS-Call Intake and QA-v.1, 3. 500-CS-Refunds and Adjustments-v.1, 4. 500-CS-Real Estate Closing Bill-v.1

Date	Ver.	Action By	Action	Result
3/15/2019	2	Board of Water Commissioners	adopted	Pass