



Detroit Water and Sewerage Department

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Legislation Details (With Text)

File #: 19-00262 **Version:** 1 **Name:**
Type: Policy **Status:** Approved
In control: Board of Water Commissioners
On agenda: 9/6/2019 **Final action:** 9/6/2019
Title: The Board of Water Commissioners for the City of Detroit Water and Sewerage Department approves the following Customer Service policy: Payment Plan Agreement, and authorizes the Director to take such action as may be necessary to effectuate the policy.
Indexes: Board of Water Commissioners
Code sections:
Attachments: 1. PPA Policy

| Date | Ver. | Action By | Action | Result |
|----------|------|------------------------------|----------|--------|
| 9/6/2019 | 1 | Board of Water Commissioners | approved | Pass |

The Board of Water Commissioners for the City of Detroit Water and Sewerage Department approves the following Customer Service policy: **Payment Plan Agreement**, and authorizes the Director to take such action as may be necessary to effectuate the policy.

Agenda of September 6, 2019 Item No. 19-00262

TO: The Honorable
Board of Water Commissioners
City of Detroit, Michigan

FROM: Gary Brown, Director
Water and Sewerage Department

RE: Approval of Customer Service Policy

MOTION

Upon recommendation of Debra Pospiech, Chief Administrative Officer, **the Board of Water Commissioners for the City of Detroit Water and Sewerage Department approves the following Customer Service policy:**

1) Payment Plan Agreement (PPA)

and authorizes the Director to take such action as may be necessary to effectuate the policies.