



# Detroit Water and Sewerage Department

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## Legislation Details (With Text)

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**Type:** Communication or Report      **Status:** Filed  
**In control:** Customer Service  
**On agenda:** 2/5/2020      **Final action:** 2/5/2020  
**Title:** Customer Assurance Specialist Team (CAST)  
**Indexes:** Customer Service Committee  
**Code sections:**  
**Attachments:** 1. CAST Presentation to BOWC - 02052020

Date	Ver.	Action By	Action	Result
2/5/2020	1	Customer Service Committee	received and filed	

### Customer Assurance Specialist Team (CAST)

Agenda of February 5, 2020

Item No. 20-0041

Title: Customer Assurance Specialist Team (CAST)

Presenter: Tiffany Jones