



# Detroit Water and Sewerage Department

735 Randolph Street  
Detroit, Michigan 48226  
(313) 224-4704 Office  
dwsd.legistar.com

## Legislation Text

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**File #:** 17-0127, **Version:** 2

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### **Agenda of October 18, 2017**

#### **Item No.17-0127**

#### **Customer Service Charter**

**TO:** The Honorable  
Board of Water Commissioners  
City of Detroit, Michigan

**FROM:** Gary Brown, Director  
Water and Sewerage Department

**RE:** **Customer Service Charter**

#### **MOTION**

Upon recommendation of Debra N. Pospiech Esq., Chief General Counsel the Customer Service Committee recommends to the Board of Water Commissioners for the City of Detroit, Water and Sewerage Department approval to **adopt the Customer Service Committee Charter**, and also authorizes the Director to take such other action as may be necessary to accomplish the intent of this vote.